



IMPORTANT R9.1 INFO

FOR TECHNICIANS

LEGACY HARDWARE

Please note the hardware no longer supported with R9.1 :

- All IP400 external expansion modules (cream colored) - Internal V1 cards (including VCM, ATM 4 and combo cards) - IP500V1 processors - Legacy card carriers - All 4400, 4600 and 5400 series phones

IMPROVED SECURITY

With R9.1 comes improved security including mandatory complex (8 characters, 1 number, 1 lower-case letter and 1 special character) Administrator and mailbox passwords.

PROCESSOR UPGRADE

Due to the changes to the newer processors older units will be upgraded a little differently. Please see below for each process:

PCS Number 13 and Lower:

When upgrading an IP500 processor with a PCS number of 13 or lower you'll need to have a R9.1 upgrade license and R8.1.67 or R9.0.6 loaded. Then upgrade to R9.1.

PCS Number 14 and 15:

When upgrading an IP500 processor with a PCS number of 14 and 15 you'll need to have R8.1 or R9.0.6 loaded first, then upgrade to R9.1 *without making any calls*.

PCS Number 16:

Processors with the PCS number of 16 can be loaded with any current version with no additional steps (hooray!).

ESSENTIAL EDITION LICENSING

Previous IP500 processors created a virtual Essential Edition license to bridge the gap between legacy releases (which did not have the Essential Edition licenses) and newer leases. This virtual Essential Edition license is discontinued with the introduction of R9.1. If you are upgrading from a release with no Essential Edition license and are running in IP Office mode you will need to purchase an Essential Edition license.

QUESTIONS?

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